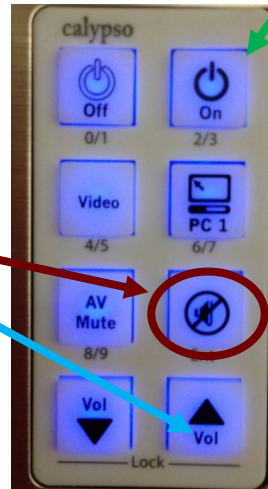## Audio

Check the following:

1. Make sure volume on software is up

2. Make sure volume on projector is up

3. **Make sure no audio source is muted**

4. **Make sure volume on computer is up**

MacBook Keyboard

Note:

to use **sound only** the **projector must be on!**

Wall Unit

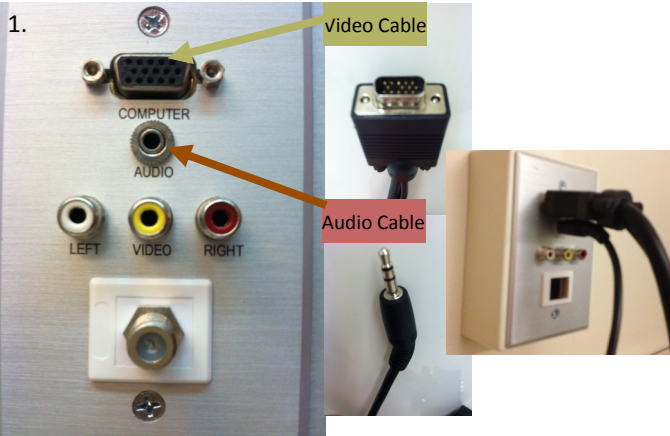# Projector Troubleshooting Guide

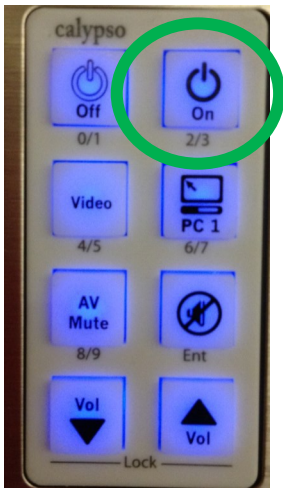Lake Shore CSD

For MacBook

NOTE: If you are still experiencing problems after following the above steps, please submit a tech request. It's likely that you may have a more specific equipment issue."
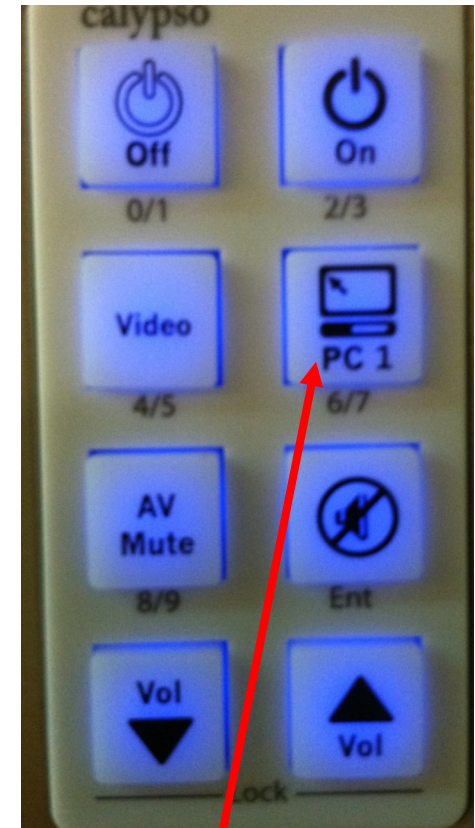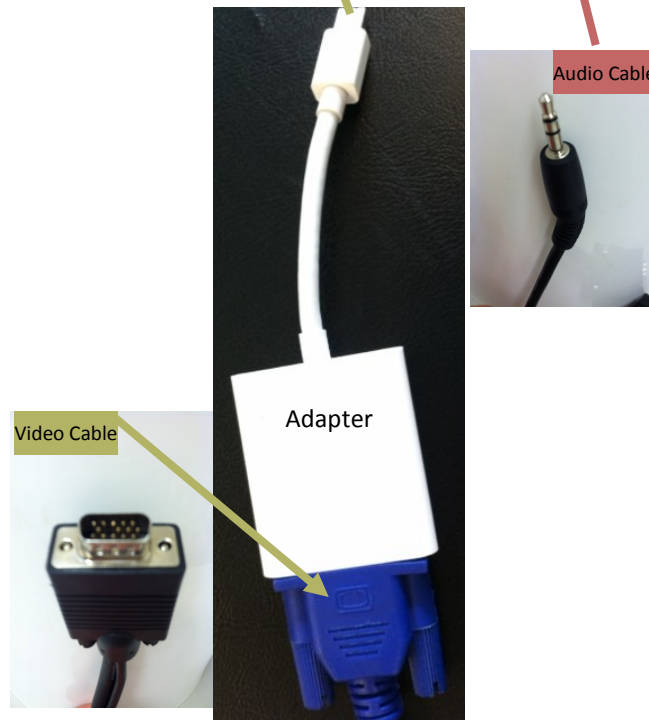
General

1. Make sure the Audio & Video cables are fully plugged in to the wall unit—be sure you feel the Audio cable snap in to place

1.

Video Cable

Audio Cable

2. Makes sure to push the On button to turn on the projector using the wall control
Check to be sure the green light is on

3. Make sure the cables are plugged into the correct spots on the MacBook.

Audio Cable

Video Cable

Adapter

Video

If you do not have image on your screen, please follow the steps below to correct the issue:

- Unplug adapter and plug it back in.
- Push the PC1 button on wall unit
  - Wait several seconds, if desired results are not achieved, repeat the process several times.
- If you do not get an image after several attempts you will need to contact the Tech. Department.

NOTE: If you are still experiencing problems after following the above steps, please submit a tech request. It's likely that you may have a more specific equipment issue."